

ESSENTIAL LODGE INFORMATION

WATER SUPPLY

We use spring water at Faweather Grange. Please would you help by making sure all taps are not left dripping. The water pressure is about 20% of town pressure so no power showers here but you are bathing in the equivalent of pure bottled water!

SEPTIC TANK

We use a septic tank for waste so we can **only put toilet paper down the toilet**. Please use the bins provided for sanitary products.

RUBBISH

There is an outside dustbin by each building. It is usually kept around the back. The lookout it is kept along the little path half way up the steps.

RECYCLING

Due to our rural location recycling is separated off site. Our collection contractors separate glass, plastic and card for recycling so place all rubbish in the same bins.

SMOKE DETECTORS

These are on mains supply with battery powered backups in the bedrooms. If they trigger and there is not a fire, please open the windows/doors of the lodge to get rid of the smoke.

HEATING SUPPLY

All lodges have an electric heating supply, instructions for which can be found on a separate PDF. Aspen VIP and Alpine Premier have Gas central heating.

JACUZZI

Please fill the bath over the jets completely. Then press the small button to start it. Do not press the button **without water** in as it will burn the motor out. The other knob alters the force of the water directed on you.

SAUNA

Refer to the instructions on the wall in your building. NOTE! When turning the sauna on, turn the knob to number (1) this is 1 hour, If you turn the knob too far this turns the sauna off again as this is a delayed timer. Do not overload the sauna with water, this can cause the lodge to trip. Not for use by children under 16yrs old.

HOT TUB

Please read instructions on the wall in your building BEFORE you use it. Do Not alter the temperature as this can affect the chemicals in the water and damage your health.

OVERNIGHT OCCUPANY

We are not allowed more in a building than the number it is designated for. We reserve the right to charge an additional £100 per person per night.

WASHING UP

On Departure of the lodge all washing up should be put away and the dishwasher emptied – Failure will result in charges being made.

AREAS OF PLAY FOR CHILDREN

Please note you must supervise your children at all times when using any of the grounds at Faweather Grange. We are not responsible for accidents, loss or damage however caused. There are several hazardous rock faces and loose dry stone walls in our area. Please do not leave your children unattended.

DOGS/PETS

Please **clear up after your dog**. All Dogs must always be kept under control and on a lead around the park. Dogs are not to be left unattended in the lodge, see Hosesasons "Conditions of Hire". We reserve the right to charge for any damage caused.

PORTABLE/ Disposable/ BARBECUES

ARE NOT ALLOWED AT ALL AS THEY POSE A SIGNIFICANT FIRE HAZARD. Barbecues can be hired and used as explained by FWG staff!

PARKING

Parking is provided for our guests, please note your cars are left at your own risk, Faweather Grange does not take responsibility for any damage/loss etc caused. We only guarantee 1 parking space for our 1&2 bedroom lodges and 2 parking spaces for Foxhollow & Aspen. Nb Aspen has a designated bay at the bottom of the drive and another undesignated at the top.

Departure is at 10am. When leaving outside reception hours please switch all lights off, lock and secure the building then post keys through reception letterbox. Late check out can be arranged in advance only (charges apply)

LOG BURNER INSTRUCTIONS

SETTING THE FIRE

Place an instant burn log "intact" into the log burner (or newspaper / fire lighters). Put a layer of kindling wood on top making sure you can light the edges of the paper with a match. Then on top of this put a layer of logs. Your fire is now ready to light. **If you have children/young babies please ensure they are safe and request a fire guard from reception. DO NOT OPERATE THE FIRE EVER WITH THE FRONT DOORS OPEN.**

LOGS AND KINDLING SUPPLY – Charges apply please see log slip within the lodge.

Bags of logs, kindling and instant burn logs are behind your lodge next to the rubbish bins except The Lookout where they are down the steps and along the path and The Hideaway where they are under the kitchen window.

LIGHTING AND MAINTAINING THE FIRE

The **only** time you need to open the front door is when you light the fire or when you need to empty the ashes. Light both sides of the instant burn log then close the door/s making sure they are closed properly. To maintain the fire put the logs in through the top opening. In Alpine and Foxhollow the opening is at the front.

CONTROLS – INTREPID –, All the 2 person lodges and Hideaway

The control is at the right hand side at the top back of the fire. It is a silver lever. *On the enamel you will see a + and - ; push the lever to the +. You need it like this to light the fire. After approximately 15 minutes you need to turn it down because the fire will get too hot and the enamel will chip. *On Tamarisk & the 2 person lodges the lever moves backwards and forwards. Maximum air flow is pushed back away from the fire itself.

CONTROLS – ACCLAIM (MONTANA)

The control is underneath at the front. Left = minimum air flow / Right = maximum air flow - right across to the right is ignition only. You need it like this to light the fire. After approximately 15 minutes you need to turn it down because the fire will get too hot and the enamel will chip.

TAKE CARE USING THE FIRE DO NOT OPERATE WITH THE DOORS OPEN! IT'S DANGEROUS!!

NEVER GO OUT WITH THE FIRE STILL BURNING WITH THE DOORS OPEN FOR OBVIOUS REASONS!!

**Never cover the log burner or put the clothes airer by it
Children should not use the log burner under any circumstances**

ANY PROBLEMS CONTACT RECEPTION ON 01943 878777
Emergency number on reception door